

Bow WOW! Doggy Day Care

Special Care for Special Dogs

Customer Service Agreement

THIS AGREEMENT is entered into by and between Bow WOW! Doggy Day Care (“Company”) and _____ (“Owner”)

I request that my dog(s) be accepted into Bow WOW! Doggy Day Care or any other programmes offered by this Facility. In accepting my dog(s) into the day care and programmes, I acknowledge that the Facility will be relying on my understanding and agreement with the provisions of this Agreement. I understand and agree that any behaviour deemed dangerous or inappropriate by the Facility may result in the instant dismissal of my dog(s).

Dogs not regularly exposed to the level of activity at the Facility may feel the discomfort of sore muscles, sore joints and fatigue for the first few days.

Water is available at all times, however my dog may still be thirsty after day care. I will be aware of their intake as excessive amounts can cause stomach upsets.

In admitting my dog(s) into the Facility, the Facility has relied on my representation that my dog(s) is/are in good health, has/have not been ill with any contagious disease or condition within the last 30 days and has/have not harmed or shown aggressive or threatening behaviour towards any person or any other dog.

I must pay for all day care services in advance either by weekly or monthly invoice. If I do not pay my fees in advance, then I understand I could lose my space at the day care centre.

I understand that the Facility staff gives all dogs involved in any incident a cursory examination, However, the Facility’s staff are not trained veterinarians and will not be liable for the location, treatment or diagnosis of any injuries incurred on the Facility’s premises or whilst in the care of the facility.

If my dog(s) is/are involved in an incident at the Facility, I will check my dog(s) further or seek treatment for my dog(s) at my discretion and cost.

Dogs not regularly socialised do not necessarily know how to play politely with other dogs. These dogs are at a higher risk of incidents including, but not limited to bites, fights, fear aggression, object guarding, behaviour problems and/or acting out. I will be kept informed at all times by Bow WOW! Doggy Day Care of my dog’s behaviour.

In case of emergency or for the use of the Facility’s transport, I recognise that the risks of injury that accompany said transport and acknowledge that this Agreement is being relied upon by this Facility to permit transport of my dog(s) to and from the Facility or any other necessary location. I accept

any and all conditions, rules and regulations promulgated by this Facility associated with the activities, use of the Facility's and transport, and hereby agree to comply with them.

Every dog reacts differently and animals, by nature, are unpredictable, and therefore present a certain level of risk. I acknowledge and understand that there are certain risks involved in participating in day care and in owner, training, caring for, handling and being in the presence of dogs, including but not limited to injuries to people and other dogs resulting from fights, dog bites to humans and other dogs and the transmission of diseases.

I have read and understand the Facility's "Terms and Conditions".

I grant the facility full power of decision concerning the care and well-being of my dog(s). Should any medical emergency arise, it is agreed that the Facility can and will make any needed decision concerning medical treatment up to £_____, and I will be responsible for paying either direct to the Veterinary Centre or reimbursing all such cost to the Facility.

I have read and agree to all of the conditions of the Bow WOW! Doggy Day Care Service Agreement.

Owners Signature: _____

Print Name: _____

Address: _____

Date: _____

Bow WOW! Doggy Day Care, 1 The Bothy, Stonehouse. ML9 3PB

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